



801-296-0477

## Quality Accessories And Service

You know to call us for your heating and cooling needs, but did you know we also offer other home comfort services and accessories?



- **Want cleaner air inside your home?** A high-efficiency air cleaner can remove up to 95% of indoor air pollutants. These types of air cleaners are surprisingly affordable, and can make the indoor air you breathe cleaner and fresher-smelling.
- **Need help lowering your utility bills?** A smart thermostat can provide you with more precise temperature control. Plus, you'll be able to control your HVAC system from your bedside table, or even when you're away from home.
- **Humidity issues?** Low humidity can create dry, unhealthy conditions inside your home. By installing a humidifier, you can keep your home at the optimum relative humidity level for comfort, health and lower utility bills.
- **Carbon monoxide concerns?** Carbon monoxide (CO) is an odorless gas that can pose a deadly threat to your family. Our technicians can service your system filters, clean the burners, inspect heat exchangers for cracks and check the flue and vents for corrosion. This inspection helps detect potential CO leaks to give you peace of mind.

For information on these and other home comfort services and accessories, call **High Country HVAC** at **801-296-0477** today!

*Dan Limb & JC Bolton*

President

General Manager

## Incentives & Rebates

**Up to \$6,975 or more**  
on a dual fuel system.

Call or text **High Country HVAC** at **801-296-0477** today!



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## Take advantage of this special offer!

**UP TO \$6,975 IN REBATES & TAX CREDITS**

WHEN YOU PURCHASE THE ULTIMATE COMFORT SYSTEM™\*

OR

**6 MONTHS, NO PAYMENTS, NO INTEREST  
ROLLS INTO 11.95% FOR 120 MONTHS**

WHEN FINANCING A NEW LENNOX® SYSTEM\*\*



\*Rebate requires purchase of qualifying items between January 8, 2024 and February 2, 2024 from a participating Lennox® dealer. Contact your local participating Lennox® dealer for promotion details. Qualifying items must be installed by February 9, 2024. This offer applies to residential installations only. Rebate claims must be submitted (with proof of purchase) to www.lennoxconsumersrebates.com no later than February 23, 2024 11:59:59 p.m. ET. Rebate is paid in the form of a Lennox Consumer Rebate Visa® Prepaid Card. Prepaid card is governed by the Cardholder Agreement, and some fees may apply. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card. The Lennox Consumer Rebate Visa Prepaid Card is issued by The Bancorp Bank, N.A., pursuant to a license from Visa U.S.A. Inc. The Card may be used everywhere Visa debit cards are accepted. The Bancorp Bank, N.A., Member FDIC. Conditions apply. See www.lennox.com/terms-and-conditions for complete terms and conditions.  
\*\*Offer available January 8, 2024 and February 2, 2024. All applications are subject to credit review and approval. Not all applicants will qualify. Requires purchase of qualifying Lennox® system. No down payment required. If you qualify for this promotion ("Promotion") and elect to participate, Finance Charges (interest) will not accrue for the first twelve months (Promotional Period), and you will not be required to make payments during the Promotional Period. If you pay the entire amount financed on or before the last day of the Promotional Period (Promotional Expiration Date), you will not have to pay any Finance Charges. However, if you qualify and elect to participate in the Promotion and do not pay the entire amount financed on or before the Promotional Expiration Date, you will be charged Finance Charges starting the first day after the Promotional Expiration Date at an annual percentage rate (APR) of 11.95%, and the balance will be payable in 120 scheduled monthly payments of \$14.30 per \$1,000 of the amount financed. No prepayment penalties. Minimum and maximum amount financed of \$3,000 and \$100,000, respectively. Late charges may apply. Complete terms and conditions and Truth in Lending disclosures will be set forth in the Retail Installment Contract which you should review carefully.

# Changing SEASONS

A PUBLICATION FOR THE CUSTOMERS OF HIGH COUNTRY HVAC, INC.



Winter 2023-24

## Stay Comfy And Healthy Indoors

Colder weather means more time spent inside our homes. So not only do we want our heating system to keep us warm, we also want an indoor environment that's safe for our family and friends. Here are some common household trouble spots you may face, and suggestions for possible resolutions.

**Hot and cold spots.** It's a frequent complaint: certain rooms of the house are too hot in summer, too cold in winter, and never seem to be the same temperature as



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the rest of the house. This may be due to incorrectly sized HVAC equipment for the size of your home, or older, inefficient equipment. We can help pinpoint the problem so you end up with a better balance of comfort.

**Mold and mildew.** If you notice inadequate airflow or high moisture levels, your home may be at risk for mold and mildew problems. Improving ventilation can help — particularly in bathrooms and laundry areas. Make sure all appliances that produce moisture are properly vented. Another option to consider is installing a whole-house humidifier system to keep moisture levels within your home balanced.

**Year-round allergies.** You can't see them, but they are there — microscopic particles like pet dander, bacteria, pollen, viruses and dust that live inside your home. For anyone who suffers from allergies or asthma, these pollutants can be a health risk. One solution is to install a whole-house air purification system, making your home a healthier place.

**Dying houseplants.** Are your houseplants thriving all year until dry winter air rolls around? Houseplants — just like you — need moisture to flourish. With central heating, unnaturally dry air can compromise respiratory health. A whole-house humidifier can add the needed moisture throughout your home, reducing dry skin and sore throats caused by low levels of humidity.

Whether it's an indoor air quality challenge, a recommendation for new heating equipment, or regular maintenance or repairs, our team is ready to help keep your home comfort system in tip-top shape. ■



**Remember to make HVAC maintenance a priority “to-do” item, so you and your family can enjoy a comfortable 2024.**

## Safety While You Sleep: Carbon Monoxide Detector

Carbon Monoxide (CO) is the leading cause of death by accidental poisoning. Because it's odorless and colorless, it can be difficult to detect. Early warning signs of CO poisoning often resemble flu or cold symptoms. Higher levels of poisoning can cause dizziness, nausea, severe headaches, blurry vision and fainting.

CO is released indoors as a result of incomplete combustion of any fuel-burning appliance, including furnaces, gas stoves, clothes dryers, fireplaces, water heaters and space heaters. Improperly vented or poorly maintained appliances are often the cause of CO leaks.

A CO detector will sound a warning when CO is beginning to build up indoors. If the detector is in full alarm mode, ventilate your home with fresh air and turn off all appliances that could release CO. Immediately call 911 if anyone is exhibiting symptoms of poisoning. ■



Install a Carbon Monoxide detector near bedrooms, so that they'll wake you up if they go off in the middle of the night.

**Tip** Kitchen and bathroom exhaust fans pull hot air out of your home, so use them sparingly during months when your heating system is in use.

## LENNOX The Ultimate In Perfect Air

The Ultimate Comfort System™ combines the best of the Dave Lennox Signature® Collection to create an unprecedented whole-home comfort system that seamlessly and intelligently works together to stay finely tuned to your home and deliver consistently clean, perfect air.



- ❄️ **Cold here? 🔥 Hot there?** Now, all you'll get is consistently perfect air.
- 💰 **Overworked system running up your bills?** Unmatched efficiency is the answer.
- 🔊 **Unbearably noisy?** Count on beyond-quiet operation.
- 👃 **Sniffling and sneezing?** Breathe easier with cleaner indoor air.

From heating and cooling to air purification and effortless controls, every component of the Ultimate Comfort System works seamlessly together to deliver greater efficiency and optimized comfort. Give us a call to learn about the many benefits this system has to offer. ■

## Earth & Atmosphere

### Freezing Rain And Sleet

Both freezing rain and sleet occur by the same general process: liquid raindrops in a layer of warm air well above the surface fall into a layer of freezing air hugging the ground. The difference between these two wintry precipitation types depends on the thickness of the layer of freezing air.

Freezing rain occurs when the layer of freezing air is so thin that the raindrops do not have enough time to freeze before reaching the ground. Instead, the water freezes on contact with the surface, creating a coating of ice on whatever the raindrops contact.

Sleet is simply frozen raindrops and occurs when the layer of freezing air along the surface is thicker. This causes the raindrops to freeze before they reach the ground.

Both freezing rain and sleet are hazardous for travelers. With either, accumulating ice can create slick spots on roadways, causing motorists to lose control of their automobiles with little to no warning. ■



Bridges, overpasses and elevated roadways are especially susceptible to icing since they're surrounded on all sides by the cold air and freeze more quickly.

## Question & Answer



If your home has cold and hot spots, we can get you back to living in the comfort you deserve.

### Why Is My Home Heating Unevenly?

If your heating system isn't keeping every room in your home comfortable, a few potential causes of uneven heating are:

**Leaky ductwork:** This is one of the most common causes of problems with uneven and inefficient heating. If air ducts are leaking, temperatures can't successfully balance out throughout your home. You may wind up with cold spots, or worse yet, your system may be forced to work overtime as it attempts to maintain the temperature, particularly if the thermostat is in the affected area. This can lead to a spike in heating costs.

**Subpar insulation:** Home insulation prevents unwanted heat transfer. Heat is always going to move toward cooler areas, which in colder months means the outdoors. If an area of your home isn't sufficiently insulated, it'll likely feel cooler than those that are.

**Improper settings:** Double-check that the thermostat has been set properly. It could be that a programmed setting was adjusted to override and then never reverted back to the pre-programmed schedule. This is one problem easily fixed. ■