



801-296-0477



Focused On Your Safety And Comfort

When the days become shorter and cooler weather rolls in, you want your home to be ready for the winter season ahead. You can have the coziest blankets and softest slippers, but what comfort will that bring if your home's indoor environment isn't what it should be?

To prepare your furnace and keep it running efficiently, the first step is to have us check your heating equipment to ensure it's performing at its best. We'll put it through a multi-point inspection to see that it's running properly and address any potential issues. The last thing you want is to be without heat when you need it most.

We're here to help make your home warm and cozy. And we'll take all the necessary safety precautions to give you peace of mind. Call **High Country HVAC, Inc.** at **801-296-0477** today to schedule an appointment at a day and time that's convenient for you.

Enjoy your Fall!

Dan Limb & JC Bolton

President

General Manager

Invisible But Essential: Clean Indoor Air

Indoor air quality (IAQ) has become even more important in our lives, as it can affect our health. Airborne dust, dander and pollen can trigger allergic or asthmatic reactions. Mold spores, bacteria, toxic fumes from cleaning products and carbon monoxide (CO) buildup can cause more serious problems.

How can you improve your home's IAQ? Your first line of defense is a high-efficiency air filtration system to remove tiny particles from the air (these filters can last up to a year). Maintaining around 40% relative humidity with a whole-home humidifier throughout the winter will help to prevent respiratory issues, decrease illnesses and increase comfort. Air Scrubbers kill off viruses, mold spores, bacteria and other pollutants that are harmful to your health. Ventilation systems bring in fresh outdoor air, which is generally less polluted than indoor air. Installing CO monitors gives peace of mind, as they'll alert you if your CO levels get too high.

Our experts can plan a course of air-cleaning action to help your home and your family. Call **High Country HVAC, Inc.** today at **801-296-0477** to schedule your free IAQ evaluation.

High Country HVAC

"Raising Your Home Comfort to New HEIGHTS"



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highcountryhvac.com

Heating & AC Installation & Service
Indoor Air Quality Solutions
Home Energy Audits
Ductwork • Basements



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TROUBLESHOOT BEFORE YOU CALL

If your system has quit running, ask yourself these simple questions before you call.

- Is the selector switch set to heat or cool?
- Is the temperature set 2-3° above room temperature?
- Does your thermostat use batteries? If so, change them.
- Does the fan start when you switch from "ON" to "AUTO" and back to "ON"?
- Has your breaker box tripped?
- Is the air filter clean?
- Are the return air grilles blocked or dirty?
- Are the supply air grilles open?
- Is the area around the HVAC unit free from clutter, storage and/or paints?

After troubleshooting with these questions in mind and the problems still exist, give us a call. We'll be on our way!

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RECEIVE UP TO \$2,150 IN REBATES & TAX CREDITS*

OR

6 MONTHS, NO PAYMENTS, NO INTEREST

WHEN YOU PURCHASE A NEW LENNOX® SYSTEM



*Rebate requires purchase of qualifying items between September 7, 2020 to November 27, 2020. Qualifying items must be installed by December 4, 2020. Rebate claims (with proof of purchase) must be submitted (with proof of purchase to www.lennoxconsumerrebates.com no later than December 18, 2020. Rebate is paid in the form of a Lennox Visa® Prepaid card. Prepaid Card is subject to terms and conditions found or referenced on card and expires 12 months after issuance. Conditions apply.
**Offer available September 7, 2020 to November 27, 2020. Offer based on a retail price of \$16,000. Requires purchase of qualifying system. Financing available to well-qualified buyers on approved credit. No down payment required. No monthly payment required and no interest is accrued during the 6 month no pay period. After the no payment period, the loan is rolled into 9.99% APR for 120 months with equal monthly payments of \$132 a month. Normal late charges apply. Can be combined with any eligible consumer rebate offer. Minimum loan amount \$3,000. Maximum loan amount \$100,000. You may prepay your account at any time without penalty. Financing is subject to credit requirements and satisfactory completion of finance documents. Any finance terms advertised are estimates only. See Truth in Lending disclosures available from lender for more information.
See www.lennox.com/terms-and-conditions for complete terms and conditions.



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Changing SEASONS

A QUARTERLY PUBLICATION FOR THE CUSTOMERS OF HIGH COUNTRY HVAC, INC.



Fall 2020



801-296-0477

highcountryhvac.com

See Back for Special Offer!

Tackling Those High Energy Bills

As we spend more time indoors, we may find ourselves watching a lot of TV, whipping up meals from scratch and generally using appliances around the clock. The surprise result you may have experienced is an uptick in your utility bills. Here are a few energy-efficient tips to help keep costs down while staying at home.

Consider your home comfort system.

If your system is more than 10 years old, it's using more energy than necessary to heat and cool your house. High-efficiency

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systems offer the potential to save hundreds of dollars a year on energy bills, and also provide a greater level of comfort. If your current system has become expensive to maintain and operate, or if it's struggling to keep your home comfortable, it may be wise to replace it. Over time, a new system will pay for itself in reduced heating and cooling bills.

Change that air filter. A dirty air filter causes your HVAC system to work harder than it should — and that increases energy use. Check and/or change the filter on a monthly basis during heaviest use.

Turn it down. For every degree or so you turn your heat down, you're looking at between 2–3% savings on your monthly bill. For even more savings, be sure to lower it when you're not around.

Shop smart. Energy-efficient appliances cost less to operate, and that's key to reducing your home energy use.

Unplug it. If you have a million little electronics plugged in, they're all just sitting there doing nothing but chugging power.

Use it wisely. Completely fill up your dishwasher before running it. Dishwashers use the same amount of energy no matter how full they are. It all adds up.

We can help. Energy-efficient home comfort systems are our specialty. We can review your current setup and provide options to make your home more comfortable. Also, regular maintenance keeps your system running at its best to ensure you get the most from your investment. ■

Question & Answer



Proper insulation holds heat inside during the winter and keeps it from coming in during the summer.

Does insulation really make a difference in making a home energy-efficient?

Even though it's out of sight, insulation is a powerful tool for making your home energy-efficient. When you think of insulation, you likely think of the attic, but there are many places where tempered air can escape. Outer walls, ceilings, windows, doors, ducts and even floors may not be air-tight. This can put a drain on your wallet — as well as indoor comfort — when heated or cooled air escapes.

The good news is, there are solutions. Adding insulation in the attic and exterior walls will do wonders to block heat loss during the winter and cold air loss during the summer. You can also seal air leaks using caulk and weather-stripping around windows and doors to help stop drafts. And if it's time to replace your windows, look for the Energy Star® label for optimal efficiency.

Many older homes have less insulation than is needed, but even adding insulation to a newer home can pay for itself. You'll have a home that's more comfortable year-round, along with the added benefit of reduced utility bills. ■



A properly maintained HVAC system has a lower operating cost than if it's not maintained — which means you'll save energy and money.

Extras For Not Much Extra

Many homeowners would like a cleaner and healthier indoor environment. What you may not know is that the best time to install indoor air quality equipment, including air cleaners and purifiers, is at the same time you replace your furnace.

- All plumbing, gas fittings or electrical work can be performed at the same time technicians are installing your new central heater.
- Installation of additional equipment is easier when everything is already taken apart, and typically costs less.
- Add-ons can be included when you're financing a new heating system and may literally cost just a few more dollars a month.

So if you're a candidate for a system replacement, consider one of our indoor air quality products. Contact us for even more solutions to enhance the efficiency of your HVAC equipment and help you breathe easier. ■



Indoor air quality products ensure your family breathes the cleanest, healthiest air all year long.

Tip

Garbage disposals can't handle everything. Be wary of pouring any fats, oils or grease down the drain. These will solidify when they cool down and can cause buildup in pipes!

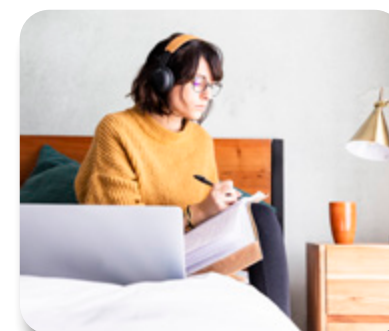
LENNOX A Comfortable Choice

We all want the most comfortable home without uncomfortably high utility bills. And the Lennox® SLP98V gas furnace may just offer you the most comfortable balance between the two.

This top-of-the-line furnace offers enhanced humidity control, an ultra-low constant fan and an insulated blower compartment. With an efficiency rating of up to 98.7% AFUE, you'll enjoy lower utility costs and years of high-efficiency use.

Another benefit is that this system is virtually silent due to exclusive SilentComfort™ technology, which reduces sound levels even when operating at full capacity. It's also iComfort Wi-Fi®-enabled, so you'll enjoy the benefits of consistent temperature control.

If it's time to replace your current heating system, the SLP98V may be just the right fit for your home. ■



Enjoy quiet, energy-efficient operation and precise heating.

Earth & Atmosphere

Daylight Savings

There's an age-old myth that Daylight Savings Time (DST) was a practice adopted to give farmers extra time in the sun to work the fields. But that's not really why dozens of countries follow it.

DST is a system to reduce electricity usage by extending daylight hours. For eight months of the year, most of the U.S. follows DST, and for the remaining four months, reverts back to standard time in order to take full advantage of the sunlight. On the second Sunday of March at 2 a.m., clocks move forward one hour. Then, on the first Sunday of November at 2 a.m., the clocks move back an hour: Clocks "spring" forward and "fall" back.

Benjamin Franklin mentioned "saving daylight" in an essay for *The Journal of Paris* in 1784. Germany became the first country to adopt DST in 1916, during World War I. And it became standardized in the U.S. with the passage of the Uniform Time Act of 1966.

In 2008, the U.S. DOE found the extension of DST from APR–OCT to MAR–NOV saved about 0.5% in total electricity every day. That totals 1.3 billion KW-hours, which adds up to "the amount of electricity used by more than 100,000 households for an entire year." ■



On November 1, 2020, don't forget to turn your clocks back one hour.