



801-296-0477



Summer Preparedness

As the summer weeks progress, we find ourselves thinking about all that this summer holds, and we know that proper planning and preparedness is the key to success. This is true whether it's a family reunion filled with food and fun, or a big summer vacation or adventure. We look forward to a cool and comfortable home when our vacations, adventures and activities are finished. The last thing we want is a problem with our A/C in the hot Utah summer.

At **High Country** we want to help keep your home cool and comfortable. Our Comfort Coverage Plan provides a certified technician (not salesman) to check and service your home comfort system. We help prevent inconvenient and costly emergency service calls through annual maintenance of your furnace and air conditioner. Call us today at **801-296-0477** for more details, and to schedule your appointment with one of our wonderful technicians.

Our Freedoms

One of the great things about summer is the chance to reflect on the freedoms of our country, and the sacrifices that were made to give us those freedoms. It is humbling to think about the lives that have been lost, and how the toll of war has influenced so many families.

We are grateful for the freedom to run our business in a manner that is best for our customers and employees. It is great to have the ability to give our customers options for repairs or new equipment — knowing they ultimately have the choice of what option is right for their lifestyle.

High Country thanks the countless veterans serving today, as well as those who have served in years past. There is no amount of gratitude that can be expressed, that truly conveys how blessed we are for the many freedoms we enjoy on a daily basis.

Happy Summer!

Dan Limb & JC Bolton

President

General Manager

High Country HVAC
"Raising Your Home Comfort to New HEIGHTS"



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Changing SEASONS

A QUARTERLY PUBLICATION FOR THE CUSTOMERS OF HIGH COUNTRY HVAC, INC.



Summer 2019



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See Back for Special Offers

Help Pets Keep Their Cool

The sunny days of summer can mean spending more time outdoors with friends and family. It's nice to include our furry companions in the fun, but we need to pay close attention so they stay comfortable and safe. Here are a few hot-weather safety tips for pets:

Keep them hydrated. Pets can dehydrate quickly, so have plenty of fresh, clean water available when it's hot outside. Make sure they have a shady

Continued on page 2

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Continued from page 1

retreat to get out of the sun, be careful not to over-exercise them, and keep them indoors on very hot days.

Limit time on hot asphalt. Being so close to the ground, your dog's body can heat up quickly, and sensitive paw pads can burn. Keep walks during the hottest days to a minimum.

Don't shave their fur. It's okay to trim longer hair on a dog, but never shave a dog or cat. The layers of their coats protect them from overheating and keep them from getting sunburn.

Help your cat cool off. Gently stroke them with a cool, dampened towel. Matted fur traps heat, so by brushing your cat regularly you'll help keep your cat cool.

Never leave your pet unattended in a parked vehicle. The temperature in a vehicle can climb to 120°F within just 30 minutes. A car can overheat even when the window has been left cracked an inch or two.

Be aware of heat stress symptoms. Signs include excessive panting, glazed eyes, a rapid pulse, unsteadiness, a staggering gait, vomiting, or a deep red or purple tongue. Take your pet immediately to a veterinarian — it could save their life.

By remembering to take a few safety precautions, you can focus on all the fun you and your pet will have together this summer. ■



Having furry friends inside the home inevitably leads to dander, which can often trigger allergies. Children and older adults typically feel the biggest negative impact of poor indoor air quality.

Let us help you find the best indoor air quality solution for you and your family.

Energy Ratings: All In The Numbers

When it's time to shop for a new heating and air conditioning system, energy rating data can help you make smart choices. These numbers allow you to compare equipment efficiency based on the amount of energy used, which can save you money over the life of the equipment.

The more heated or cooled air a system puts out for each unit of energy it consumes, the higher the rating — SEER (Seasonal Energy Efficiency Ratio) for electric cooling, or AFUE (Annual Fuel Utilization Efficiency) for fossil-fuel furnaces. So HVAC equipment with a higher efficiency rating will help lower utility bills.

We can guide you through the numbers, so that you can make an educated choice for your home. ■



Like miles per gallon in a vehicle, the higher a cooling system's SEER rating, the more cooling comfort you'll get from each energy dollar.

Tip

Reduce incoming heat by up to 33%. Simply close your window mini-blinds and turn them face up during the day.

Question & Answer



There's no need to put up with uneven cooling — end the suffering!

Why is my house hot upstairs and cold downstairs?

This is actually a common problem that usually results in people cranking down their A/C and still not getting the cool temperature they're looking for. Here's why this might be happening in your home:

Hot air rises — and cold air sinks. So upper floors have a natural tendency to be warmer than lower levels.

Hot roof. Your roof absorbs a large amount of heat. All that hot air moves through your roof, into the attic and ultimately into the top floor of your house. If you don't have an attic space to buffer the heat, or your roof isn't well insulated, this will increase the heat factor upstairs.

Faulty ductwork. Ducts take cooled air from your HVAC system and distribute it throughout your house. If any ducts were installed poorly, or are leaking, then your A/C will struggle to get the cool air into your home efficiently.

If you're worried your A/C isn't working properly, call us to determine the best solution for your home. ■

LENNOX Amazingly Clean Indoor Air

Combating indoor air pollution is a concern for new and old homes alike. New homes tend to have higher concentrations of chemicals, and old homes can be breeding grounds for mold and mildew. All homes, no matter how clean they appear, are contaminated with dirt and dust. According to the U.S. Environmental Protection Agency, the air inside the average home is up to five times more polluted than the air outside.

The PureAir™ S system from Lennox removes pollen, dust mites, bacteria, molds, odors and harmful chemicals from indoor air — and destroys them. The system uses a combination of ultraviolet light and innovative filtration technology to capture and eliminate pollutants, maximizing your home's indoor air quality (IAQ). ■



Lennox PureAir S removes more than 95% of particles down to 0.3 microns, combats germs and destroys odors.

Earth & Atmosphere

Hottest Places On Earth

As temperatures rise this summer, many people might feel their hometown is "The Hottest Place on Earth." Luckily, some of the hottest places on Earth are fairly inaccessible.

The Lut Desert: Located in Eastern Iran, the 25th-largest desert in the world spans 200 miles northeast to northwest and about 100 miles wide. NASA satellites have recorded surface temperatures at 159°F — the hottest surface temperature ever recorded on Earth.

Turpan Basin, China: Located in northwestern China, the basin is 20,000 square miles and descends 508 ft. below sea level. Temperatures have been recorded as high as 152.2°F.

El Azizia, Libya: The capital of the Jafara district in northwestern Libya is one of the hottest places in the world due to a burning, sandy wind called *ghibli*, which often occurs without warning and can raise the temperature by 68°F in just a couple of hours. ■



Death Valley, CA, is recognized as the lowest, driest and hottest place in North America. Air temperatures have reached as high as 134°F.