



801-296-0477



Time To Repair Or Replace?

Does it feel like you're putting a lot of money into annual repairs on your home comfort system, and are you worried about its reliability this season? Call us today for a free bid to replace your system with new, highly efficient, warranty covered equipment; so you can enjoy a more comfortable, worry-free home.

If your system is 10 years old or older, it's performing less efficiently than it did when it was new. One of the biggest concerns we hear each summer, is the increased cost of keeping your home cool. Your investment in an up-to-date system with efficiencies ranging from 13-26 SEER (Seasonal Energy Efficiency Ratio (or MPG in electricity)); will pay off with lower utility bills, and a more comfortable home.

Additional issues occur when your system is not designed properly. It may struggle to cool your home and keep you comfortable, cause costly repairs, or increase utility bills. By performing calculations on your home, we can accurately determine the precise cooling and heating needs, in order to deliver the proper airflow for your home.

Sometimes equipment simply needs a minor repair or routine maintenance to restore it to its peak condition. Other times it may take a change of equipment and/or improved ductwork to increase your comfort. Call today **801-296-0477**, for an analysis of your home's needs.

Put Our Team To Work For You

The cliché "Many hands make light work" is especially true when it comes to tackling what might feel like a never ending spring cleaning "to-do" list. We invite you to put our team to work for you by having a certified technician perform a "clean and check" or "tune-up" on your air conditioner.

When you schedule your A/C's cleaning; take a moment to ask us about our maintenance agreement. This scheduled rotation of seasonal maintenance visits allows us to inspect and tune-up your cooling system now and your heating system in 6 months. We'll ensure your A/C will run smoothly for the upcoming summer, and schedule a time for the inspection and maintenance of your furnace in the fall or winter. With regular, thorough inspections, we can help keep your mind at ease, knowing your system is operating cleanly and efficiently for the season ahead. A maintenance agreement entitles you to priority service and discounts on any repairs or installations.

You'll no longer need to include your home comfort system on your list of spring cleaning chores when you set up a maintenance agreement. We'll contact you to set the appointment, leaving you plenty of time for other "fun-filled" tasks awaiting you each spring. So give us a call at **801-296-0477** to add our hands to your spring-cleaning team!



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**Offer available between March 11, 2019 and June 14, 2019. Requires purchase of qualifying system. Financing available to well-qualified buyers on approved credit. 6.99% APR for 120 months with payments of \$116 per month. Normal late charges apply. Cannot be combined with any other promotional offer. Minimum loan amount \$3,000. Maximum loan amount \$40,000. You may prepay your account at any time without penalty. Financing is subject to credit requirements and satisfactory completion of finance documents. Any finance terms advertised are estimates only. See Truth in Lending disclosures available from lender for more information.
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A QUARTERLY PUBLICATION FOR THE CUSTOMERS OF HIGH COUNTRY HVAC, INC.



Spring 2019



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Special Offers

Spring-Clean Your Way to Health, Safety & Comfort

Spring is the time to shed old habits and embrace a positive plan for change. Here are a few "spring cleaning" tips to help you achieve a healthier, safer, energy-efficient and more comfortable home.

Health checklist

- Change your A/C's air filter(s). Not only will your entire system run more efficiently, but the quality of your indoor air will improve.
- Have your home checked for water

Continued on page 2

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Continued from page 1

leaks, often caused by squirrels eating roof flashings or the accumulation of leaves in roof valleys. Roof damage and wood rot, which are prime causes of mold and fungus growth, are issues that can lead to respiratory and health issues

- Have a qualified contractor perform an indoor air quality (IAQ) test for particulates, allergens, volatile organic compounds (VOCs) and CO. There are IAQ systems that treat many of these indoor pollutants.

Safety checklist

- Make sure all smoke detectors, carbon monoxide detectors and fire extinguishers are in good working order.
- Make sure you're using the correct wattage in all light fixtures – better yet, replace them with energy-efficient bulbs.
- Safely store all toxic household chemicals and cleaning products, as well as oil and gas for yard equipment.

Comfort checklist

- If you don't already have a digital programmable thermostat, have a qualified HVAC contractor install one to help reduce energy costs. If you already have one, make sure it's programmed to your schedule.
- Have your air conditioning system cleaned and serviced. Not only will it operate more efficiently and at a higher cooling capacity, but a pre-season service call can identify problems that could leave you without air conditioning when you need it most.

And remember, our expertise in maintaining, repairing and installing HVAC systems can help you achieve the most comfortable indoor environment possible. ■



Not cleaning out your clothes dryer vent could set you up for a home fire. Clean the lint screen after every load. And have the dryer duct inspected and cleaned annually (depending on dryer usage) to remove any blockage in the dryer vent system.

Clean Air Filters Are A Must!

Changing your air filter may not sound like that big a deal, but we can assure you that failure to do so will negatively impact your home cooling experience, utility bill and health of your A/C system. Check your filter(s) every month so that during heavy-use months, and at a minimum, change every 2–3 months.



A clean air filter prevents dust and dirt buildup, which could lead to early HVAC system failure.

If an air filter isn't changed regularly, it will become clogged, causing your indoor unit fan to blow less air than specified, producing loss of cooling, hot and cold rooms and greater energy costs. Your indoor air quality will often suffer as well, due to your indoor unit fan sucking air from outside the interior of your home. You also risk allowing your indoor A/C coil and blower to get dirty which decreases cooling capacity and efficiency, and is costly to clean. If airflow is decreased too much from a clogged air filter, dirty blower, or indoor coil, your indoor coil will freeze, causing the A/C compressor to shut off or be damaged. ■

Tip

Improve your home's indoor air quality (IAQ) to reduce IAQ-related allergens like pollen, mold, dust, pet dander, bacteria, fabric fibers and cigarette smoke.

LENNOX Perfectly Precise Comfort

Sometimes even small changes yield big results — that's the philosophy behind the Lennox XC25 air conditioner. Utilizing revolutionary Precise Comfort® technology, the XC25 makes tiny, ongoing adjustments in output to keep your air temperature consistent within 0.5 degrees of your thermostat setting.



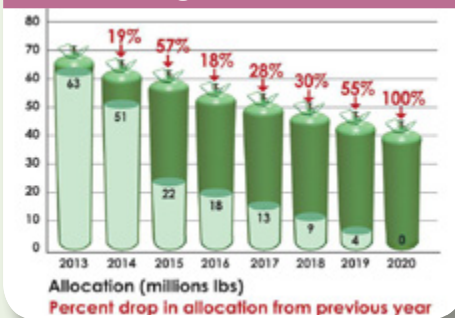
The XC25's cooling output is adjusted in increments as small as 1%, so your energy use and comfort are precise.

Because the XC25 is installed along with the iComfort Wi-Fi® thermostat, the compressor modifies output in increments of 1%, so it only uses the exact amount of energy you need to stay comfortable. And its Climate IQ® Technology gauges regional climate to adjust airspeed and keep air temperature consistent. These features also enhance moisture/humidity removal, producing greater comfort than conventional air conditioners.

With efficiencies of up to 26 SEER, the XC25 can help you save hundreds in utility costs every year. Call us today to learn more. ■

Question & Answer

R22 Refrigerant Phase Out



R22 is an ozone-depleting refrigerant that will be completely unavailable by the year 2020.

Is an air conditioner refrigerant leak a major problem?

Refrigerant, often called Freon, is specifically made for cooling systems. If your A/C system has a refrigerant leak, the temperature of the air blowing out your grilles will not be as cool as it should be, which is 16–18 degrees lower than the room temperature.

It's not uncommon for an A/C system to leak a very small amount of refrigerant, taking years to produce insufficient cooling. A cooling check-up by a qualified A/C technician will be able to determine if your A/C system has the correct refrigerant charge.

If your A/C system is 12 years or older, it might use the refrigerant R22, which is being phased out by 2020. The new refrigerant for comfort cooling, R410A, is more efficient, more friendly to the environment, and much cheaper than R22. Consider a new central A/C system, because due to much higher efficiencies, the new system could pay for itself in just a few years. ■

Earth & Atmosphere

Nature's Sound And Fury

Thunderstorms are one of nature's most awe-inspiring phenomena. A single bolt of lightning is five times hotter than the surface of the sun and can discharge up to 100 million volts of electrical energy. Lightning occurs when electricity travels between the positive molecular charge at the top of a storm cloud and the negative charge at the bottom.

Thunder is the result of a set of sound vibrations created by lightning and travels at a speed of 1,088 feet per second. To measure your distance in miles from a thunderstorm, count the number of seconds between a flash of lightning and the sound of thunder and divide by five.

Spring conditions are ripe for the formation of thunderstorms that, in addition to lightning, can be accompanied by dangerous hail. The best way to stay safe during a thunderstorm is to stay indoors. If you're caught outside, stay away from trees, poles and metal objects. Remember, never underestimate this unpredictable force of nature. ■



Derechos are clusters of thunderstorms with wind gusts in excess of 60 mph.