



Fireplace Designs To Fit Your Style

Nothing brings a living space together like the warm glow from a fireplace. But many people choose to avoid wood-burning fireplaces because of the heavy maintenance involved. So if you're looking for an elegant, cost-effective alternative that's easy to operate and maintain, consider a gas fireplace.

At **High Country HVAC**, we install quality Napoleon Gas Fireplaces for homes and businesses throughout the Northern Wasatch Front. No matter your style or budget, we'll be sure to find the right fireplace for your space. We pride ourselves on our commitment to excellence and dedicated approach to customer satisfaction. We keep our installations affordable to give you an incredible value, and service you deserve. Invest in a new gas fireplace for your office or home.

Check out the Fireplace Design Studio at highcountryhvac.com to customize the look of your new fireplace. For more information on our gas fireplace installation services or to schedule an estimate, call us today at **801-296-0477**.

Thanks For Letting Us Serve You

"Gratitude is an attitude," the saying goes, and we hope you agree our attitude always shows how much we appreciate your continued loyalty. We want to take a moment to thank you for giving us the opportunity to serve you in a professional and efficient manner. We're honored that you've chosen us to take care of your home comfort system needs, and we're grateful to have the privilege of serving you and your family.

You're our company's most valuable asset, for without you, we cease to exist! Because your continued support is the lifeblood of our company, every member of our team strives to meet your heating and air conditioning needs, 24/7.

As we work to serve you even better, we hope you'll share your thoughts with us. If you ever feel we've overlooked an opportunity to serve you properly, please contact us and we'll give your concern our full attention.

We look forward to continuing to offer you the prompt, courteous service you've come to expect from us. After all, that level of professionalism is the perfect companion to the high-quality products we're proud to offer and maintain.

Our company family wants to extend to you our sincere thanks, and our wishes to you and yours for a happy — and comfortable — New Year.

High Country HVAC

"Raising Your Home Comfort to New HEIGHTS"



801-296-0477

www.highcountryhvac.com

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Receive a **FREE MERV 16, 1-Year filter** with the purchase of a heating system.

Offer good through 2/29/16 at High Country HVAC. Please present coupon at time of service or sale. Not valid with other offers. If you can't use this coupon, perhaps your neighbor can.

CARBON MONOXIDE LEAK CHECK

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Carbon monoxide check with any service call.

Offer good through 2/29/16 at High Country HVAC. Please present coupon at time of service or sale. Not valid with other offers. If you can't use this coupon, perhaps your neighbor can.



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A QUARTERLY PUBLICATION FOR THE CUSTOMERS OF HIGH COUNTRY HVAC, INC.



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Special Offers

Maximize Your Home's Comfort Performance

During colder months, your heating system may be one of the hardest-working appliances in your home. And more often than not, it's taken for granted until it breaks down — leaving you and your family chilled to the bone. Preventive maintenance will help keep that from happening, but eventually, the time will come when it's wiser to replace equipment rather than repair it. In the meantime, you may be doing things that are working

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against your heating system's efficiency.

Combat sources of cold air. Cracks and gaps can account for 10–15% of overall heat loss. Stop breezes under doors by installing draft excluders, and be sure to weather-strip or caulk around windows.

Ensure your house is properly insulated. This is the single most important step in conserving energy. Proper insulation holds heat inside so that the air you're paying to heat is keeping you comfortable.

Change your air filter. A dirty filter forces your furnace to work harder, which eats up energy and can wear down the equipment.

Consider your windows. Heat can transfer through glass. You can cut heat transfer by 40–50% with double-glazing and low-e (low-emissivity) glass. More efficient windows make for more efficient heating, saving you money on energy bills.

Heat only what you use. Why spend money to heat a room that is barely used? Shut doors and close vents in unused rooms.

When it's time, shop smart. If your current system limped through the last heating season, it may be time to for replacement. If your HVAC system is more than 10 years old, you're probably not getting the most efficiency for your money.

An energy-efficient home helps you stop wasting energy and money each month. We're here to help maximize your home comfort performance. 🏠



Sealing air leaks around windows and doors can save you energy and money.

Ways To Keep Your Furnace Happy

We all count on our furnace to keep us warm. However, improper care may be lessening its efficiency. Here are a few tips to keep your furnace running at its peak:



Regular maintenance helps prevent breakdowns and extends the life of your HVAC equipment.

- **Regular filter changes.** Air filters protect the furnace components from dirt, which will cause damage to furnace components and dramatically decrease energy efficiency.
- **Regular system checkups.** Just like your car, your furnace requires regular maintenance to run at its best. Also, small problems are detected early before they turn into big problems.
- **De-clutter the furnace area.** Keep the area around the furnace clean and clear of clutter. This reduces fire hazard and makes sure the furnace can get all the air it needs for proper combustion.
- **Use a programmable thermostat.** Lowering your thermostat's temperature setting at night can reduce the load on your furnace. And since everyone's asleep, the temperature difference won't be felt as much. 🏠

Tip

Avoid burst or broken pipes from freezing temperatures by insulating exposed piping.



Come Home To Comfort

Your schedule may change. The weather may change. Even the air quality in your neighborhood may change. But the iComfort® S30 adapts to help deliver the ultimate in comfort, energy savings and peace of mind.



Smart Away Mode: Works with an app on your smartphone to detect when you leave your house, and automatically puts your system into an energy-saving mode.

The iComfort S30 can work with multiple mobile phones at the same time, so complete comfort is simple.

Schedule IQ™ Technology: Works with Smart Away Mode to help optimize heating and cooling based on the patterns of your family's schedule.

Feels Like™ Temperature: Takes into account the temperature and humidity to help make your home feel exactly like you want it.

Allergen Defender: Monitors the air quality and pollen levels of your zip code and automatically turns the fan on to clean indoor air when outdoor levels are high.

Advanced Warnings: Alerts you to issues before they interrupt your comfort. 🏠

Question & Answer



Children younger than 5, but especially younger than 2 years old, are at high risk of developing flu-related complications.

Is it true that poor indoor air quality can make you sick?

Practicing healthy habits can guard against the flu: getting an annual flu shot, covering your mouth and nose when coughing or sneezing, washing hands, and staying home when you're sick. However, indoor air quality also plays an important role in your health.

Indoor air contaminants are responsible for, or aggravate, many illnesses. Installing an air purification system will add one more tool to fight the flu. There are some that perform to a higher level, such as removing nearly all particles absorbed by the lungs, including infectious bacteria, and the majority of airborne viruses such as MERSA, flu and cold viruses.

The health of you and your family should never be compromised. For more on flu basics and the 2015–16 flu season, visit the Centers for Disease Control and Prevention at www.cdc.gov/flu. And if you're ready to take healthy indoor air to a new level, we're here to help. 🏠

Earth & Atmosphere

Aurora Borealis

Those who live at or visit the far north might at times experience colored lights shimmering across the night sky. Officially known in the Northern hemisphere as *aurora borealis*, the Northern Lights may look elegant and calm, but in fact are produced from millions of explosions of magnetic energy.

These haunting lights are a form of intense space weather, a result of the atmosphere shielding the Earth against fierce solar particles that would otherwise make our planet uninhabitable. Millions of electrically charged particles in the solar wind wash over Earth and smash into upper atmospheric gases. The energy from each collision is released as photons — particles of light. This causes the particles to glow.

Different gases in Earth's atmosphere give off different colors in the aurora. Oxygen gives off the green color and nitrogen causes blue or red colors.

The mystery of the aurora is not so mysterious as it used to be, but the dazzling natural light show can still fire our imaginations. 🏠



Auroras mostly occur around the Earth's north and south geomagnetic poles — *aurora borealis* to the north and *aurora australis* to the south.